



## **CARE GUIDE ON YOUR FLOORING**

Following a few simple maintenance steps will help protect your investments and keep your flooring like new.

### **CLEANING**

- Use a damp cloth to blot up spills and spots as soon as they happen. For tough spots such as oil, paint, markers, lipstick, ink, tar or cigarette marks, use acetone/nail polish remover then wipe with a damp cloth. Always avoid allowing liquids to stand on your floor.
- Occasionally wipe the floor with a damp mop or cloth.
- Do not use oil based, wax, polish, or strong ammoniated or abrasive cleaners, steel wool or scouring powder to clean the floor.
- Do not wash or wet-mop the floor with soap, water, oil soap detergent or any other liquid cleaning materials. This could cause swelling warping, delamination and joint-line separation, and void the warranty.
- Do not use any type of buffing machine.

### **PROTECTING**

- Use quality area rugs and door mats by outdoors entrance areas to prevent dirt, sand, grit, and other substances such as oil, asphalt or driveway sealer from being tracked onto the floor.
- Sweep, dust the floor regularly to prevent accumulation of dirt or grit that can scratch or dull the floor finish.
- Use floor protectors and wide bearing leg bases/rollers to minimize indentations and scratches from heavy objects. As a rule of thumb, the heavier the object, the wider the floor protector should be.
- Maintain a normal indoor relative humidity level between 45 to 65 % throughout the year, to minimize the natural expansion and contraction of wood.
- Avoid gouges or cuts in your floor from sharp objects. Sharp or pointed objects can damage it.
- Rearrange rugs and furniture periodically so the floor ages evenly. UV sunlight will soften the tone of different species of hardwood to varying degrees.
- Keeps pet's nails trimmed.
- Use a dolly when moving heavy furniture or appliances. But first, put down a sheet of quarter inch plywood to protect the floor. Never try to slide or roll heavy objects across the floor.

Notes:

- Flooring will continue to expand and contract during seasonal and temperature changes. Installed flooring may experience slight separation between boards.
- Installed flooring is not guaranteed against insects/termite infestation.